

AGENDA ITEM

**REPORT TO HEALTH AND
WELL BEING BOARD**

16 JUNE 2015

**REPORT OF Chief
Executive , North Tees
and Hartlepool NHS
Foundation Trust**

**Care Quality Commission inspection 7 to 10 July 2015, North Tees and
Hartlepool NHS Foundation Trust**

SUMMARY

As part of the regulatory requirement for NHS organisations North Tees and Hartlepool NHS Foundation Trust will undergo an inspection by the Care Quality Commission (CQC) from 7 to 10 July 2015. The inspection will be based on defined national standards in relation to the five key domains which assess whether services are:

1. Safe
2. Caring
3. Effective
4. Responsive to people's needs
5. Well Led

A rating will be given against each of the five domains individually and an overarching rating will then be applied. The ratings are;

- Outstanding
- Good
- Requires Improvement
- Inadequate
- Poor

Preparation is on-going for the inspection and includes submission of data requested by the CQC in May 2015. Staff Information sessions are being delivered and the organisation is currently undertaking a self assessment of the five domains which will be presented to the CQC on 7 July,

The CQC will undertake a number of focus groups and Health and Wellbeing Board members will be invited to a focus group to discuss the working relationship with the organisation and to share any good practice.

Breaches of any of the standards may result in a regulatory enforcement order and for some standards i.e. consent can include a fine and/or prosecution. The purpose of enforcement orders being to protect patients from harm/risk of harm and hold providers and individuals to account for failures in service provision.

RECOMMENDATION

1. The Health and Wellbeing Board Members are asked to note the content of the briefing relating to the announced inspection visit of the Care Quality Commission to North Tees and Hartlepool NHS Foundation Trust 7 to 10 July 2015.

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Introduction

As part of the regulatory requirement for NHS organisations North Tees and Hartlepool NHS Foundation Trust will undergo an inspection by the Care Quality Commission (CQC) from 7 to 10 July 2015. The inspection will be based on defined national standards in relation to the five key domains which assess whether services are:

6. Safe
7. Caring
8. Effective
9. Responsive to people's needs
10. Well Led

The report which will be published after the inspection will consider leadership and governance within organisations based on the care provided, the environment in which it is delivered and the safety and governance systems in place. A rating will be given against each of the five domains individually and an overarching rating will then be applied. The ratings are;

- Outstanding
- Good
- Requires Improvement
- Inadequate
- Poor

Pre Inspection

Preparation is on-going for the inspection and includes submission of data requested by the CQC in May 2015 as part of the pre-inspection information request in addition to responding to further information requests as they arise..

The preparation continues to be overseen by a project board responsible for project managing the preparation, inspection visit and post visit outcomes and actions.

Information sessions have been delivered to staff through formal directorate and departmental meetings as well as through ad hoc drop in sessions. Sessions are available and accessible for all staff groups.

The organisation is currently undertaking a self assessment of the five domains which will be presented to the CQC on 7 July prior to commencement of the inspection. Staff road shows are in place to enable the executive team to present to staff the findings of the self assessment and to gather their views prior to submission of the presentation to the CQC.

Inspection Visit

The inspection of both acute and integrated care services will commence on 7 July 2015 with the announced visit lasting until 10 July 2015. The inspection team led by a Head of Hospital inspection will consist of CQC inspectors and managers, clinical experts and experts by experience/patient and public representatives.

The inspection will consist of observations within clinical areas including a review of documentation, focus groups with staff, governors and external stakeholders, interviews with the executive team and members of the Board of Director.

Health and Wellbeing Board members will be invited to a focus group led by the CQC to discuss the working relationship with the organisation and to share any good practice.

Events will be held by the CQC on 1 July in Stockton and 6 July in Hartlepool to enable members of the public to provide their views and feedback on the services provided by the Trust.

Inspection visit

The inspection visit will be managed by the Director of Nursing, Quality and Patient Safety supported by the project board and project team.

Post inspection

Post inspection outcomes and review will be managed via the project Board and project team.

Legal Implications/Risk

Breaches of any of the standards may result in a regulatory enforcement order and for some standards i.e. consent can include a fine and/or prosecution. The purpose of enforcement orders being to protect patients from harm/risk of harm and hold providers and individuals to account for failures in service provision.

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